

Sequence of numbers to press to talk to a live person on 800-829-1040

1 for English

2 for personal taxes

1 for personal taxes

3 all others

2 all others

* enter the SSN (or EIN)

1 (entered SSN, not EIN)

Hold, don't press any number

(Listen patiently)

Tells you what the expected wait time is (or, if you call really early, you may get a live person right away)